

# Quality Policy

*At Ironsides Lubricants Ltd, we are committed to consistently blending and supplying high-quality lubricating greases and oils.*

*Our policy covers all operations and business support functions, based on our single site at Shield Street, Stockport, Cheshire SK3 0DS. Our obligations extend to employees, customers, shareholders, suppliers, contractors, local council, and neighbours.*

*We organize our activities not only to meet the direct requirements of our customers and other interested parties but also to ensure on-time, in-full delivery of our products and services, providing excellent value and achieving growth and profitability for the Company.*

*Our Management Team is dedicated to developing a culture of quality and continuous improvement throughout the organization to help achieve our objective of customer satisfaction.*

*Ironsides Lubricants actively promotes and communicates the fact that everyone is responsible for maintaining our high standards.*

*Our Board is committed to implementing this policy, and we will achieve this by:*

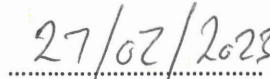
- Maintaining profitable relationships with our customers and understanding their needs and the needs of their customers to ensure their long-term success.*
- Operating and managing our business systems in compliance with the requirements of ISO 9001:2015 and all other applicable statutory, regulatory, and industry requirements.*
- Reviewing the effectiveness of our quality management system and identifying opportunities for continuous improvement.*
- Developing staff competencies, creativity, empowerment, and accountability through effective skills review and ongoing training.*
- Rigorously controlling the production and supply of all products in line with known customer requirements.*
- Promoting and communicating the quality management system throughout the organization and to all interested parties.*
- Ensuring ongoing effectiveness through internal measurement, auditing, review, and appropriate actions.*
- Maintaining high standards delivered by our external providers.*

*We will review this policy at least quarterly as part of our Management Review and make it available to all interested parties.*

  
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Mr. Mark Barker, Managing Director

Signed

  
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Date